**1. Patient:**

**User Story:** As a patient, I want to book an appointment with a doctor online so that I can choose a convenient time without needing to visit the hospital.

**2. Doctor:**

**User Story:** As a doctor, I want to update patient records after each consultation so that the medical history is accurate and up to date for future reference.

**3. Nurse:**

**User Story:** As a nurse, I want to assist doctors in managing patient care so that treatments are administered efficiently and accurately.

**4. Receptionist:**

**User Story:** As a receptionist, I want to check in patients when they arrive so that the medical staff knows who is ready to be seen.

**5. Lab Technician:**

**User Story:** As a lab technician, I want to conduct lab tests and upload the results into the system so that doctors can access them for accurate diagnosis.

**6. Pharmacist:**

**User Story:** As a pharmacist, I want to receive prescriptions electronically so that I can prepare and dispense medications accurately and efficiently.

**7. Billing Staff:**

**User Story:** As billing staff, I want to generate and manage patient bills so that payments are processed correctly and without delay.

**8. Admin:**

**User Story:** As an admin, I want to manage hospital staff and their roles so that the hospital functions smoothly and efficiently.

**9. IT Support:**

**User Story:** As IT support, I want to maintain the hospital management system so that all users can access it reliably and securely.